

# Laboratory Testing Update

## Effective Wednesday June 10<sup>th</sup>, Closed Loop Critical Result Notification Implementation - Cancer Center Clinics

Beginning Wednesday, June 10, 2026, Froedtert Health Cancer Center Clinics will be the next to implement the EPIC Closed Loop Critical Result Notification process. This workflow will be active Monday through Friday from 0800–1630 and will apply to all testing ordered by Cancer Center Clinic providers.

Similar to the current workflow utilized with FMLH Emergency Department, outstanding lists will now display icons indicating that push notifications have been sent to the responsible provider or care team.

If a push notification has not been acknowledged within 10 minutes, laboratory staff will page the patient's clinic based on the ordering provider. A comprehensive list of clinic pager numbers and associated providers can be found in the WDL Cancer Center Workflow Policy.

Criticals outside of this timeframe should be paged directly to the ordering provider. If the ordering provider does not call the laboratory within 15 minutes, lab staff will page the CC 24 Hour Clinic Pager FMLH in SPOK.

Thank you for your continued collaboration and support as we expand the EPIC closed loop notification process to additional clinical areas.

### For Questions or Additional Information, Please Contact:

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